

Renewal Guide for Families and Troops

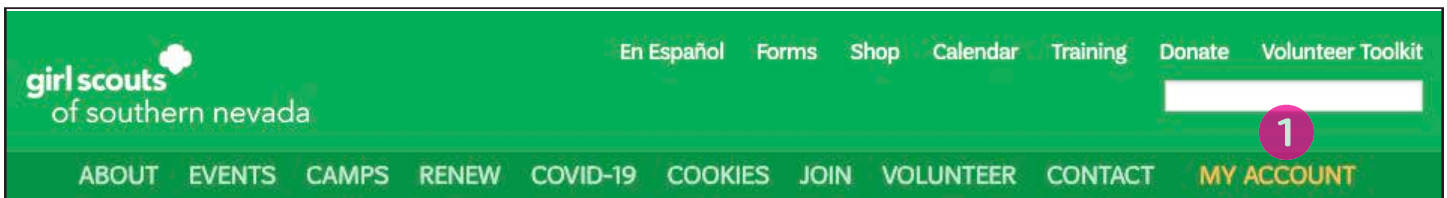
We're so happy you and your girls will be returning in the fall to experience a whole new year of excitement, learning, adventure, and growth. We have made some exciting improvements to our online renewal process, detailed in the pages that follow.

If you have trouble during of the process, please email us at customerservice@girlscoutsnv.org or give us a call at (702) 385-3677.

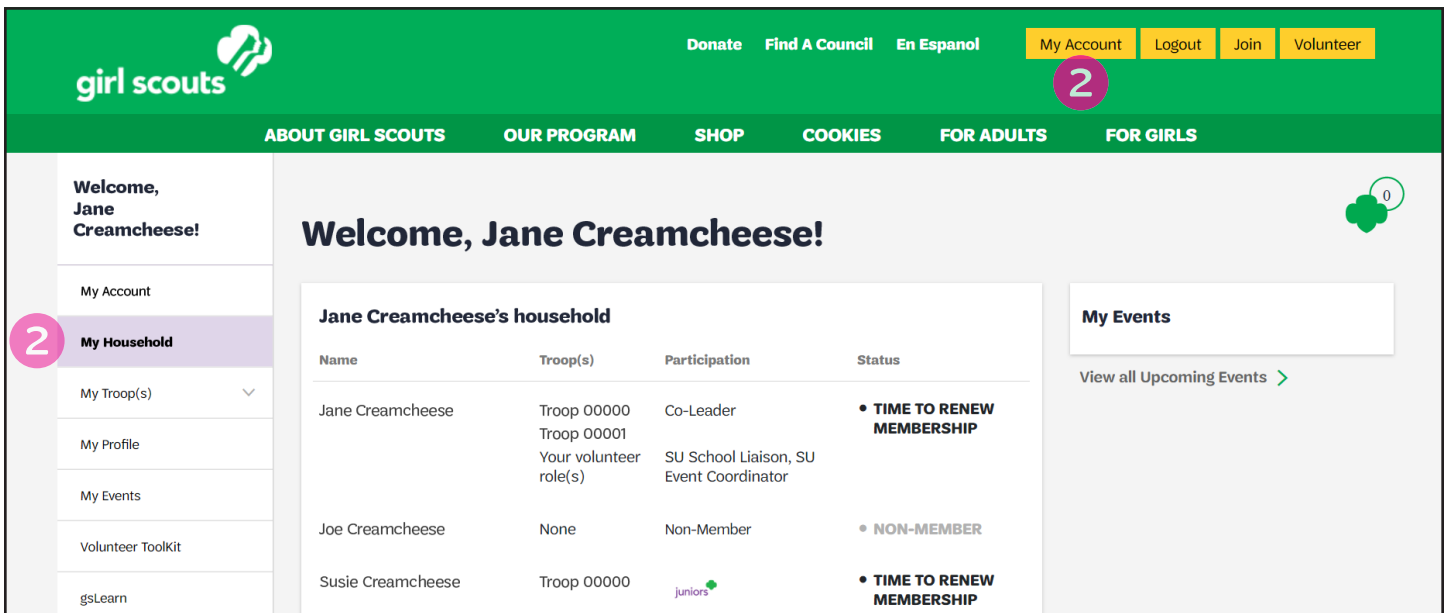
LET'S GET STARTED!

You can go straight to your Membership Profile by selecting the "MY ACCOUNT" link at the top of every girlscoutsnv.org page.

- 1 Go to girlscoutsnv.org. Log in to your account via **MY ACCOUNT** from the navigation menu.



- 2 Once you've successfully logged into "MY ACCOUNT," click on "My Account" then "My Household."



- 3** Here you can renew members of your family. Select “**Membership**” to renew your membership(s).
Next, **select the roles you plan to continue filling for another year**. If you are continuing in that role, you **MUST** renew that selected role.

NOTE: You may renew as many volunteers roles or troops as you’d like – you will only be charged for one Girl Scout membership per person.

- 4** Once you are done choosing your memberships and roles, click the “**Add Renewal**” button.

Adults

1 member(s) selected Hide inactive members

Jane Creamcheese [Edit details](#) [Change troop](#) [Purchase Lifetime Membership](#)

Participation	Caregiver of	Exp. date	CBC expiration	Status
<input checked="" type="checkbox"/> Membership		09/30/2021	N/A	● IN CART
<input type="checkbox"/> SU School Liaison		09/30/2021	N/A	● TIME TO RENEW
<input checked="" type="checkbox"/> SU Event Coordinator		09/30/2021	05/20/2023	● IN CART
<input checked="" type="checkbox"/> Troop 00000	Susie Creamcheese	09/30/2021	05/20/2023	● IN CART
<input checked="" type="checkbox"/> Co-Leader		09/30/2021	05/20/2023	● IN CART

Girls

1 member(s) selected Hide inactive members

Susie Creamcheese [Edit details](#) [Change troop](#)

Participation	Caregiver(s)	Exp. date	Program level	Status
<input checked="" type="checkbox"/> Membership		09/30/2021	juniors	● IN CART
<input checked="" type="checkbox"/> Troop 00000	Jane Creamcheese	09/30/2021	juniors	● IN CART

[Add a troop](#)

4 ADD RENEWAL

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5 Follow the prompts to **confirm your information**.

Confirm member details

1. Jane Creamcheese Troop 00000 ^

Participation type [?] Troop(s)

5

Volunteer position(s) for Troop 20606

First name Last name

Use my primary address

6 Choose your **membership year** and your **payment type**.

Choose a Membership year

Lifetime Membership [?] \$400.00
Are you a Girl Scout for life? Become a Lifetime member today.

Adult 2022 Membership \$25.00 6
October 2021 - September 2022

Extended Year \$35.00
May 2021 - September 2022

6 Choose payment type

Credit Card



Apply for financial aid [?]

Program Credits [?]

7 Review your cart.

NOTE: You MUST agree to the Girl Scout Promise and Law before continuing to the payment screen.

Review your cart

Council	Participation	Details	Price
	7 Troop 00000	Jane Creamcheese Co-Leader	\$25.00
Edit  Remove 			

Prepare a girl for a lifetime of leadership.

Help her join Girl Scouts.

Yes! I support the next generation of female leaders.

\$35 \$75 \$150 \$250 Other

Council:

[Where your donation goes](#)

Discount or promotional code

Donation amount	\$0.00
Amount due	\$0.00
Total amount	\$25.00

Please note that Membership fees are non-refundable.

Your membership fees power life-changing experiences for girls, locally and nationally. Membership is not refundable or transferrable to another person.

*Council fees help power amazing experiences for girls in your community and are non-refundable.

I agree to the Girl Scout Promise and Law (required)

8 Follow the prompts to complete your payment.

If you need to **renew your Girl Scout troop**, see further instructions **on the next page**.

TO RENEW A TROOP

- 1 While logged into “My Account,” choose “My Troops,” and the **troop number**.

The screenshot shows the Girl Scouts website's 'My Account' page. The top navigation bar includes 'Donate', 'Find A Council', 'En Español', 'My Account', 'Logout', 'Join', and 'Volunteer'. The main navigation bar has 'ABOUT GIRL SCOUTS', 'OUR PROGRAM', 'SHOP', 'COOKIES', 'FOR ADULTS', and 'FOR GIRLS'. The user is logged in as 'Jane Creamcheese!'. The 'My Troops' section is highlighted with a pink circle and the number 1. The main content area shows 'Troop 00000' with meeting details and program level information.

- 2 Check the box under each girl you wish to renew.

- 3 Click the “Renew” button.

The screenshot shows the Girl Scouts membership management page. At the top right, there are buttons for 'SAVE RETURN STATUS' and 'RENEW'. The 'RENEW' button is highlighted with a pink circle and the number 3. The page shows a list of girls with their details. The first girl, 'Maddie Smith', has a checkbox checked in the 'Participation' column, highlighted with a pink circle and the number 2. The second girl, 'Lily Thompson', has an unchecked checkbox. The table columns are 'Participation', 'Caregiver(s)', 'Exp. date', 'Program level', and 'Status'. The status for both girls is 'TIME TO RENEW MEMBERSHIP'.

- 4 Follow steps 5 through 8, starting on [page 3](#) of this guide.

That's it! You're all set for another great year.

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