



Juliette Supplement to the Fall Product Program

- **Why should my Juliette participate in the Fall Product Program?**

The Fall Product Program is an amazing way for your Juliette to learn and perfect her business skills! She will be in charge of her own business and learn essential skills such as business ethics, people skills, inventory management, and so much more! These skills come in all shapes and sizes depending on your Juliette's age. While your Juliette is perfecting these skills, she is also earning program credits! She will earn 1 program credit for every candy/nut item and 2 program credits for every magazine subscription sold during the program*.

- **What do I need to do to participate?**

Both you and your Juliette will need to have active 2018-2019 Girl Scout Memberships and you will need to have a current Current Background Check on file with GSSNV.

Complete a Fall Product Program training and sign the parent permission form.

- **How can I get training if my Juliette wants to participate?**

If your Juliette would like to participate in the Fall Product Program your best training opportunity will happen at L.E.A.D. Our two fall vendors (Ashdon Farms and M2) will be there to answer any and all questions you may have! The training is for adults only and your Juliette does not need to be present.

- **What does Juliette participation in the Fall Program look like?**

Juliettes participate in their Service Unit groups with a Juliette Coordinator facilitating the girls' sales. Juliettes are able to sell to family and friends via, in-person, promise orders, and online through the M2 system. For in-depth explanations of the process, please refer to the Fall Product Program Manual.

- **Who is my Juliette Coordinator, and how can I get a hold of them?**

Your Juliette Coordinator is an amazing volunteer or set of volunteers in your Service Unit, that have stepped up to help the Juliettes have an amazing Girl Scout experience in the Product Program

- **My Service Unit doesn't have a Juliette Coordinator, what do I do?**

If your Service Unit doesn't have a Juliette Coordinator, GSSNV asks that a Juliette parent step up and act as the Coordinator for the Fall Product Program. You would be the point on contact for your Service Unit group and assist your fellow Juliette parents in making sure their daughter's program experience is easy and enjoyable! You are also able to team up with another Juliette parent in the Service Unit to share the responsibility.

If your Service Unit is unable to get a volunteer to act as the coordinator, the Juliette group will be unable to participate in the current Fall Product Program.

- **How do I become a Juliette Coordinator?**

If you are interested in becoming a Juliette Coordinator, please contact GSSNV and ask to speak with the Membership Department. They will assist you in completing the required online training and getting you set up on the Service Unit Team!

- **How can I place an order?**

In order to place an order for fall product, you will need to reach out to your Juliette Coordinator and communicate what items you are ordering. The Juliette Coordinator will be able to place the order through the M2 ordering system.

- **How do I make a deposit for the products my Juliette has sold?**

To make depositing easy for our Juliettes, your Service Unit Treasurer will provide Juliettes that are selling deposit slips. You and your Juliette will be able to make a deposit directly into the Service Unit account by filling out the deposit slip and visiting the designated bank to make the deposit. Don't forget to put your Juliette's name on the deposit slip so the treasurer knows who has made the deposit!

- **How does my Juliette receive her Product Program Rewards?**

The Product Program Rewards are delivered directly to your Service Unit Product Manager(SUPM). Once your SUPM has received the rewards, they will set up times for the Juliette Coordinator to pick up all the Juliette rewards. Once your Coordinator has the rewards, they will let you know when they are available for pick up.

- **What is a Program Credit and How can I use them?**

As a Juliette, your Girl Scout will earn Program Credits. She earns 1 program credit for every nut/candy item sold and, 2 program credits for every magazine subscription sold. Program Credits are used within the Girl Scout Program only to enjoy all sorts of experiences! Program Credits can be used in the following ways:

- Renewing Girl Scout Membership
- Registering for Council Events- Go to www.girlscoutsnv.org to see all the upcoming events!
- Registering for ANY Council Sponsored Girl Scout Camp
- In the Council Shop
- Service Unit Events!

- **I am completely lost, who can help me?**

GSSNV works to make the Product Program as easy as possible but questions come up and you may need some extra help! The expert in your Service Unit is your Service Unit Product Manager. They know all the ins and outs to the Product Program and are your mentors during the process! If you need additional help you can always reach out to the Product department at the Council office!

- **How can I get a hold of Council?**

Phone: 702-385-3677

Email: Customerservice@girlscoutsnv.org

Address: 2941 E. Harris Ave Las Vegas, NV 89101